

Warren County broadband pilot gearing up; Simpson County pilot installing

Our broadband pilots are continuing to gear up. We currently have over half of the fiber backbone installed and both of our pilot projects are going strong.

On January 30, we held a town hall meeting for members eligible for service in the Warren County pilot. Over 300 members attended the event to learn more about the high-speed internet service and products that will be available in their area this spring. After a short presentation, employees from Warren RECC and NCTC were on hand to answer questions and sign up members. During that meeting, 145 members signed up for service. We anticipate the first customers to have service installed in their homes later this month.

In Simpson County, Franklin Electric Plant Board (FEPB) began installing service in the pilot area in early February. Thus far, our members report high rates of satisfaction with their new service.

At this point, we are pleased with the subscription rate in both of our pilot projects, but it is going to take more participation for the pilots to be successful. If you, your family or your friends are located in an eligible area and have not yet

signed up for service, please contact the pilot provider for your area:

■ In the Warren County pilot area, contact NCTC at www.fiberforward.com or (270) 936-7444.

■ In the Simpson County pilot area,

contact Franklin Electric Plant Board at (270) 586-4441.

Unsure you are in a pilot area? Visit our website at www.wrecc.com and click on the “Internet” tab.



Clint Carter of NCTC speaks with Warren County residents about the progress of the Warren County broadband pilot project. Photo: Bowling Green Daily News

Energy Monsters Workshops

Warren RECC is doing the monster mash! Thanks to TVA's Energy Monsters Workshop, we now have an engaging new way for kids to learn about where their electricity comes from and how they can help save energy at home. If you would like to see an Energy Monsters Workshop come to your school or organization, contact Jenny Rich at (270) 842-6541.



SCOTT DUVALL

April 13 Lineworker Appreciation Day

Don't forget, April 13 is National Lineworker Appreciation Day. We proudly recognize all electric lineworkers and employees for the services they perform around the clock in dangerous conditions to keep power flowing and protect the public's safety.

Please take a moment and thank a co-op employee for the work they do. Because of their efforts, your cooperative is able to provide the safe, reliable electric service you've come to depend on.



WARREN RECC

6 easy ways to pay your bill

Homebound because of the COVID-19 virus? Warren RECC regularly offers a number of convenient ways to pay your bill.

1. **Online** www.wrecc.com
Pay Now
Manage My Account
2. **SmartHub App**
For iPhone and Android
3. **By Phone (toll-free)**
(866) 319-3234
4. **Drive-thru or night deposit**
5. **Auto-draft**
To set up, call our office at (270) 842-6541
6. **Mail to:**
PO Box 1118
Bowling Green, KY 42102

United Way Award

Your Warren RECC employees have big hearts. At this year's United Way Awards Night, Warren RECC was named No. 7 in the top 10 campaigns for overall corporate and employee giving in 2019. That's up from No. 10 in 2018. Keep up the good work!



Warren RECC's Kim Phelps, center, accepts award from United Way of Southern Kentucky's Board Member Lindsey McClain, left, and President and CEO Debbie Hills. Photo: United Way of Southern Kentucky

ATTENTION STUDENTS

Applications for the Warren RECC scholarships will be available April 15.

Each year, Warren RECC awards up to five \$1,500 scholarships to students in the Warren RECC territory. Visit wrecc.com on or after April 15 to learn more!



TORNADO SAFETY

WHAT TO DO NO MATTER WHERE YOU ARE

.....
Do you know what to do if you're in the path of a tornado?

INSIDE

- Take shelter in a windowless, interior room; a storm cellar; or the lowest level of the building.
- Crouch down and use your arms to protect your head and neck from injury.

IN A CAR OR MANUFACTURED HOME

- Get out and go to the lowest floor of a sturdy nearby building.

OUTSIDE WITHOUT SHELTER

- Seek the lowest ground possible and cover your head and neck. (Never seek shelter under an overpass or try to outrun the storm.)

MATTHEW

REPORT AN OUTAGE:

(270) 843-9710
(888) 604-4321 (toll free)

PAY BY PHONE:

(270) 842-3234
(866) 319-3234 (toll free)

OFFICE HOURS:

Monday-Friday
7:30 a.m.-4:30 p.m.

Bowling Green: (270) 842-6541

Franklin: (270) 586-3443

Leitchfield: (270) 259-3161

Morgantown: (270) 526-3384

Dewayne McDonald

Chief Executive Officer

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ONLINE

Use SmartHub online or the free mobile app to:

- Manage your electric account
- Pay your electric bill
- View your electric usage
- Set up email/text notifications
- Report a power outage



www.wrecc.com

Warren RECC is an equal opportunity provider and employer.



MESSAGE FROM THE PRESIDENT

Cooperative values

Cooperation among cooperatives—spring storm season

As the spring storm season is upon us, it's a good time to talk about cooperative value No. 6—cooperation among cooperatives. Officially, the sixth cooperative principle reads: "Cooperatives serve their members most effectively and strengthen the cooperative movement by working together through local, national, regional and international structures." Put simply, this means we're all family. Whether it's a cooperative in Florida or a cooperative in eastern Kentucky, we're all part of the same great big family.

That's why as the spring storm season gets into full swing, you may see our crews head out to faraway places to help with storm recovery. You may also see crews from far off places visit us in the event of a large storm or natural disaster. In these situations, it's comforting to know that help is just a phone call away. When Warren RECC is called to help, we never have a shortage of employees standing at the ready to help their brothers and sisters in need. It's one of the many things that makes cooperatives unique.

While it's important to help others, I want to assure you that our first priority is our members here at home. On those days when you see news coverage of our crews headed out to help others in need, you can rest assured that we have first made sure that our needs here at home

are covered. Any outages here at home will be responded to and restored as quickly and as safely as possible, just like any other day. As always, during any storm or outage event, you can check our website for the most up to date information. We also speak regularly with the media during those events and continually update our social media.

I have had the good fortune to spend the majority of my career in the co-op world. In that time, I've gone from college intern to CEO. I've had the opportunity to see the cooperative model in action time and again and I am always impressed with the kindness and integrity of the co-op employees I meet. Thank you for the opportunity to serve you.



By President/CEO

Dewayne McDonald