

## REPORT AN OUTAGE:

(270) 843-9710  
(888) 604-4321 (toll free)

## PAY BY PHONE:

(270) 842-3234  
(866) 319-3234 (toll free)

## OFFICE HOURS:

Monday-Friday  
7:30 a.m.-4:30 p.m.

**Bowling Green:** (270) 842-6541

**Franklin:** (270) 586-3443

**Leitchfield:** (270) 259-3161

**Morgantown:** (270) 526-3384

## Dewayne McDonald

Chief Executive Officer

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## ONLINE

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- Pay your electric bill
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[www.wrecc.com](http://www.wrecc.com)

Warren RECC is an equal opportunity provider and employer.



## MESSAGE FROM THE PRESIDENT

# Cooperative values

## Cooperation among cooperatives—spring storm season

As the spring storm season is upon us, it's a good time to talk about cooperative value No. 6—cooperation among cooperatives. Officially, the sixth cooperative principle reads: "Cooperatives serve their members most effectively and strengthen the cooperative movement by working together through local, national, regional and international structures." Put simply, this means we're all family. Whether it's a cooperative in Florida or a cooperative in eastern Kentucky, we're all part of the same great big family.

That's why as the spring storm season gets into full swing, you may see our crews head out to faraway places to help with storm recovery. You may also see crews from far off places visit us in the event of a large storm or natural disaster. In these situations, it's comforting to know that help is just a phone call away. When Warren RECC is called to help, we never have a shortage of employees standing at the ready to help their brothers and sisters in need. It's one of the many things that makes cooperatives unique.

While it's important to help others, I want to assure you that our first priority is our members here at home. On those days when you see news coverage of our crews headed out to help others in need, you can rest assured that we have first made sure that our needs here at home

are covered. Any outages here at home will be responded to and restored as quickly and as safely as possible, just like any other day. As always, during any storm or outage event, you can check our website for the most up to date information. We also speak regularly with the media during those events and continually update our social media.

I have had the good fortune to spend the majority of my career in the co-op world. In that time, I've gone from college intern to CEO. I've had the opportunity to see the cooperative model in action time and again and I am always impressed with the kindness and integrity of the co-op employees I meet. Thank you for the opportunity to serve you.



By President/CEO

Dewayne McDonald