

## REPORT AN OUTAGE:

(270) 843-9710  
(888) 604-4321 (toll free)

## PAY BY PHONE:

(270) 842-3234  
(866) 319-3234 (toll free)

## OFFICE HOURS:

Monday-Friday  
7:30 a.m.-4:30 p.m.

**Bowling Green:** (270) 842-6541

**Franklin:** (270) 586-3443

**Leitchfield:** (270) 259-3161

**Morgantown:** (270) 526-3384

## Dewayne McDonald

Chief Executive Officer

## BOARD OF DIRECTORS

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## ONLINE

Use SmartHub online or the free mobile app to:

- Manage your electric account
- Pay your electric bill
- View your electric usage
- Set up email/text notifications
- Report a power outage



[www.wrecc.com](http://www.wrecc.com)

Warren RECC is an equal opportunity provider and employer.



## MESSAGE FROM THE PRESIDENT

# Wrapping up 2020

Earlier this year, we began talking about the seven cooperative principles and how they relate to you. So far, we've discussed open and voluntary membership, cooperation among cooperatives and concern for communities. This month, I'd like to talk a little bit about principle number four, autonomy and independence. Cooperatives are independent organizations, controlled by their members. In many cases, people think cooperatives are government agencies, but, in fact, cooperatives like Warren RECC are independent entities that exist for the benefit of their members.

2020 has certainly been an interesting year. Thankfully, Warren RECC has been fortunate in all we have been able to accomplish this year for the benefit of our members:

- In January, we began building a new substation in Edmonson County. This substation will allow us to better serve our members in southern Edmonson County and northeast Warren County.
- In September, we began construction on a new addition to our Leitchfield office. The additional space will allow us to connect our member services and operations departments and will create a new, more efficient experience for our members.
- Though we were slowed slightly by COVID-19, we were able to move forward with both of our high-speed internet pilots. To date, we have 46% of eligible members in Simpson County signed up for service and nearly 50% of those eligible in Warren County. To sign up for service in the Simpson County pilot, contact Franklin EPB at (270) 586-4441. To sign up for service in the Warren County pilot or to let us know you'd be interested in having high-speed internet in your area, visit [www.fiberforwarren.com](http://www.fiberforwarren.com).

Even with a global pandemic, we have maintained our focus on providing safe, reliable electricity and improving the quality of life for our members. As the year comes to a close, I want to wish everyone in our Warren RECC family a very Merry Christmas and a safe and happy New Year. We are proud to serve you.



Warren RECC vehicles leave the Bowling Green office on October 12 bound for Beauregard Electric Cooperative in DeRidder, Louisiana, to help restoration efforts following Hurricane Delta. Photo: Warren RECC Staff



By President/CEO

Dewayne McDonald