

REPORT AN OUTAGE:

(270) 843-9710
(888) 604-4321 (toll free)

PAY BY PHONE:

(270) 842-3234
(866) 319-3234 (toll free)

OFFICE HOURS:

Monday-Friday
7:30 a.m.-4:30 p.m.

Bowling Green: (270) 842-6541

Franklin: (270) 586-3443

Leitchfield: (270) 259-3161

Morgantown: (270) 526-3384

Dewayne McDonald

Chief Executive Officer

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ONLINE

Use SmartHub online or the free mobile app to:

- Manage your electric account
- Pay your electric bill
- View your electric usage
- Set up email/text notifications
- Report a power outage



www.wrecc.com

Warren RECC is an equal opportunity provider and employer.



MESSAGE FROM THE PRESIDENT

Help for our community

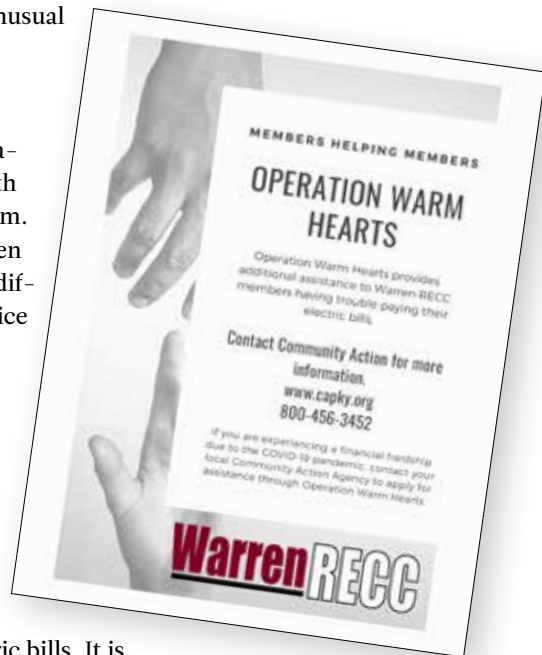
While 2020 has been an unusual year, one thing remains constant—our commitment to our members. In May, we announced \$40,000 in donations through a partnership with TVA's Community Cares program. Through the partnership, Warren RECC donated money to eight different food pantries in our service territory and we also donated funds to Community Action to support our Operation Warm Hearts program.

In case you are unaware of the program, Operation Warm Hearts allows Warren RECC members to donate money to help fellow members who have trouble paying their electric bills. It is a shining example of members helping members. In addition to our donation, we temporarily changed the eligibility requirements governing the program so that more members could benefit. We recognize many of you are facing financial challenges related to the COVID-19 pandemic and we hope you will take advantage of this resource.

To learn more about the Operation Warm Hearts program or find out if you meet the eligibility requirements, please visit www.wrecc.com/covid-19-updates. On this site, you'll not only find information on Operation Warm Hearts, you'll also find links to other types of payment assistance, as well as lots of other COVID-19 information.

Concern for Community is the seventh Cooperative Principle, and it means a lot to us, especially in this uncertain time. If you are experiencing a financial hardship, please reach out. We are happy to discuss payment arrangements or refer you to other available assistance. If you are in the position to be able to help, please consider making a donation to Operation Warm Hearts, a local food bank, or other local charity.

Together we are Warren RECC strong!



By President/CEO

Dewayne McDonald