

Generator Purchase Program FAQs

1. What type of generator can I purchase?

Members may purchase generators at a discounted price:

- 24KW Generac w/200A Transfer Switch
- 22KW Generac w/200A Transfer Switch
- 14KW Generac w/200A Transfer Switch

2. What is included in the price?

Included in the price is the generator itself and a 200A transfer switch. Maintenance kits and cement pads are additional items available for purchase.

3. What size generator do I need?

There are several factors to consider when choosing a home generator, including the size of your home, the appliances and HVAC that it will support, and whether you want whole home or partial back-up. Consult with your installer to decide the best size for your specific needs. Warren RECC can provide historical energy usage for your home to aid in proper sizing.

4. Is there a limit to how many I can purchase?

There is no limit to the number of generators that a member can purchase. However, an individual Purchase Agreement must be filled out for each generator location.

5. Does Warren RECC offer financing for generators?

No, Warren RECC requires full payment by cash or check before the unit is ordered.

6. Once I have paid for my generator, how long will it take to receive it?

Most generators will arrive approximately three weeks after the order is placed.

7. How do I get my generator?

Once it arrives, you will be contacted to schedule a time to pick it up. All generators must be picked up, by appointment, at our Buck Jenkins Service Center, Monday through Friday from 10:00 am to 3:30 pm at 313 Commerce Avenue, Bowling Green, KY.

The generators weigh approximately 450 pounds. Please be aware that you are responsible for securing, transporting, and unloading your generator.

8. Does the generator have to be installed at my address?

No, generators can be purchased for use off of the Warren RECC system. However, Warren RECC would like to know if a generator is installed on our system for the safety of our linemen. Additionally, generators known to be installed on our system may be eligible for future programs and incentives.

Generator Purchase Program FAQs

9. Can I purchase a generator for someone else?

Yes, however we do require the name and address of the person you are purchasing the generator for.

10. Does the generator come with a warranty?

Yes, the generator does come with a limited warranty. To learn more, visit

<https://support.generac.com/s/article/What-Does-My-Home-Standby-Generator-Warranty-Cover>.

11. Can I buy an extended warranty?

Yes, extended warranties are available through Generac. To learn more, visit

<https://support.generac.com/s/article/Is-There-An-Extended-Warranty-Available>.

12. Do Generac units have to be installed by a certified Generac installer?

Units purchased through this program must be installed to local codes and Warren RECC requirements. To be eligible for the Warranty, the generator must be installed to Generac Installation Specifications. Additionally, Generac specified maintenance must be performed and documented for the warranty to be valid. To find a certified Generac installer, visit www.generac.com/home-standby-generators/dealer-locator.

13. Who will install and maintain my generator and transfer switch?

You may select the installer of your choice. Warren RECC does not install or maintain the equipment or recommend any specific provider.

14. Are these natural gas or propane units?

These units are equipped to work with either natural gas or propane.

15. How much fuel does my generator use?

Fuel consumption depends on the generator power rating (kW), connected equipment load, fuel type, and hours in service.